

Subject line: **Why choose virtual urgent care?**
Preheader: **Connect with a quality provider**



Quality care. No shoes required.

Schedule a 24/7 Virtual Visit the second you or a family member is feeling sick. Connect with a board-certified provider by phone or video to talk about symptoms, help find answers and even get prescriptions,* if needed and permitted.

[Access virtual urgent care](#)



5 minutes or less**
average wait to meet with a provider online



\$54 or less***
average cost per visit

When you’re not feeling great

Here are just some of the things you can treat with a 24/7 Virtual Visit:

- Bronchitis
 - Coughs, colds and flu
 - Headache
 - Pinkeye
 - Rashes
- Sinus problems
 - Stomach pain
 - Urinary tract infections (UTIs) and more

Let quality care come to you

Our virtual urgent care network providers have been vetted for quality care that may save you time and money without the waiting room.

[Connect with a provider](#)

*Certain prescriptions may not be available, and other restrictions may apply.

**Based on 2023-2024 analysis of provider average wait times from request to visit across UnitedHealthcare Designated Virtual Network Providers.

*** The Designated Virtual Visit Provider's reduced rate for a 24/7 Virtual Visit is subject to change and may apply after the deductible according to plan design.

24/7 Virtual Visits is a service available with a Designated Virtual Network Provider via video, or audio-only where permitted under state law. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

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